

HILTON BRISBANE AND ENVIRONMENTAL SUSTAINABILITY

Hilton International recognises its environmental responsibility and is committed to improving its performance towards a sustainable future.

Our mission is to become the industry leader in environmental management. Through its global programmes, Hilton International has established a clear environmental policy which involves all team members. It focuses on four key environmental issues (energy efficiency, waste reduction, water efficiency and minimising pollution), setting targets and measuring performance, sharing best practices and supporting environmental initiatives in the local communities.

Hilton Brisbane is a part of Hilton International's 'Green Program – conserve to preserve' and it addresses the 4 key environmental issues through the following initiatives:

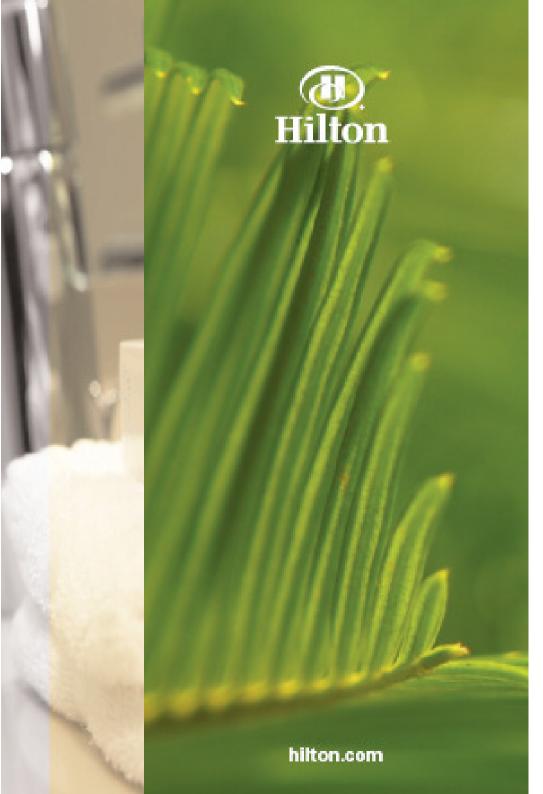
- Guests are given the option to have their sheets changed daily
- All glass, plastic & paper is recycled through the appropriate recycling bins on a daily basis.
- Grease waste is recycled for garden compost
- The oil used in our kitchens is recycled
- Laundering linens continues to use a considerable amount of water. Hilton Brisbane has implemented the latest in laundering equipment that utilizes the greatest in water reduction technologies.
- Hilton Brisbane has its own Environmental Committee, comprised of a cross section of team members from all departments, whom meet monthly to discuss effective way's of sustaining the environment we live in.
- Printer cartridges are also recycled

Our goal is to "Reduce - Reuse - Recycle" as much as we can.

WATER CONSERVATION

Water is our most precious natural resource. At Hilton we have committed to over \$6 million in water saving technology, including:

- Dual flushing toilet cisterns to be progressively introduced
- Flow restrictors on showers and basins that won't compromise your comfort
- Energy saving devices that allow us to recycle our dishwashing rinse water in the kitchens.



Still, it's the little things that we can all do because every drop counts!

If you are staying with us for more than one night:

- Hang your towels and reuse for a second day
- By leaving the linen card (provided in your room) on your pillow we won't change the linen

By doing these two things, we can potentially save over 1 million litres of water per year.

ENERGY CONSERVATION

Hilton utilizes state-of-the-art compact fluorescent and other lighting technologies, we provide an environment that our guests desire while significantly reducing our use or the natural resources that are utilized to power these products. You can also do your part to by switching off lights when they are not required!

RECYCLING

Hilton is committed to preserving our environment and in the early 1990's, instituted the initial company recycling program guidelines, which provided training and specific instructions on how to start and manage a successful recycling program.

PRESERVING THE ENVIRONMENT

Hilton Brisbane continues to look for new ways to reduce energy and improve the environment we all live in, we can all do our little part to care for the world we live in. Our environmental policy would be worthless without the support of our team members in Brisbane and throughout the world. To enable all our colleagues to develop their knowledge in environmental issues, we have developed a comprehensive training and induction programme. A key part of this is ecoLearning — our web-based interactive training. The training programme targets all Hilton team members, from general managers to front office, housekeeping and kitchen. ecoLearning, provides more than 150 practical tips that can be put into practice immediately.

HILTON BRISBANE CARES FOR THE WORLD WE LIVE IN!