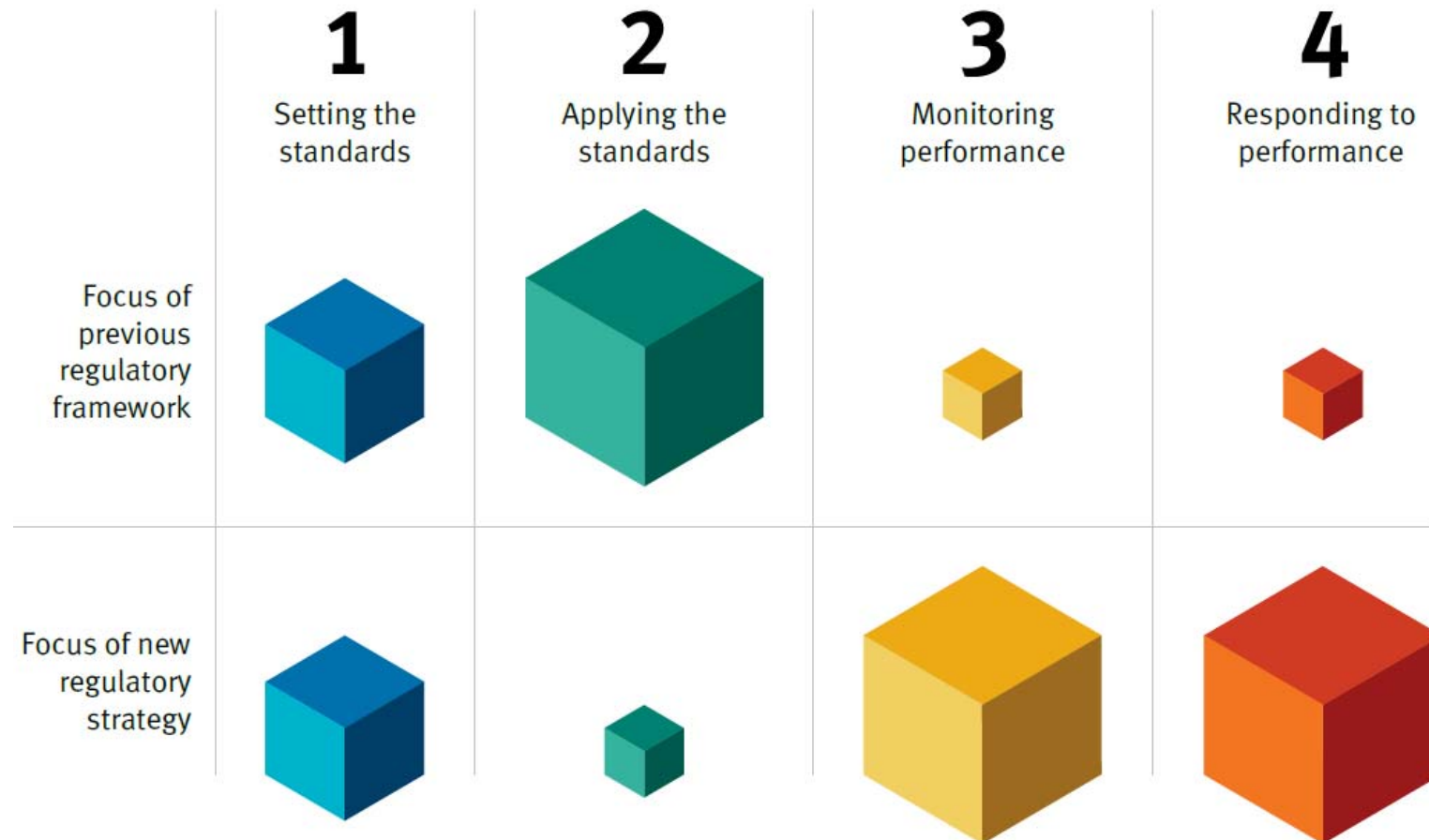




Regulatory Strategy

Changes and opportunities

25 August 2014



Great state. Great opportunity.

What has changed?

- **Faster approval times— the average timeframe for a site specific petroleum and gas environmental authority is now just 25 business days**
- **Reduced assessment timeframes for contaminated land matters by 50% where a customer voluntarily engages the services of an auditor**
- **Published model operating conditions so expectations are clear**

Innovative Regulation In Action

Our New Business Model



- Business centre “centres of excellence” for a particular business sector

- Cairns – metal mining
- Emerald – coal mining
- Charleville – macropods
- Brisbane – industry and development
- Brisbane – petroleum and gas
- Brisbane - EIS

- Compliance centres – on the ground resources dispersed across all regional offices to maintain responsiveness

To support this, we will continue to have a dedicated customer service centre in Brisbane



What is changing

- **Officers will identify risks and provide advice about where to find solutions, but will not solve a customer's problems for them**
- **Transitional environmental programs will not be available where a company is out of compliance through its fault**
- **If a customer fails to achieve an outcome required by their approval, enforcement action will follow**

What does this mean for you?

- **Getting the approval is the easy part**
- **What does your client need to know?**
- **Different opportunities to add value**
- **Stay in touch - Google 'EHP regulatory update'**