

Supporting efficient policy implementation – moving forward on environmental regulatory reform

Victoria Press

Policy Implementation – Environment Protection



A quick summary of environmental regulation at the national level

- Proposed actions which are considered likely to have a significant impact require detailed assessment.
- All assessment processes are inclusive of public notification periods
- If the action is considered to have acceptable impact, the project will be approved and may be subject to conditions
- The decision maker must also consider social and economic matters, and may consider environmental history

The *Environment Protection and Biodiversity Conservation Act* (EPBC Act) protects nine matters of national environmental significance, which are based on Australia's international obligations.



A recap of the One-Stop Shop reforms

Accreditation of state and territory processes that meet the national environmental standards will streamline environment assessment and approval processes



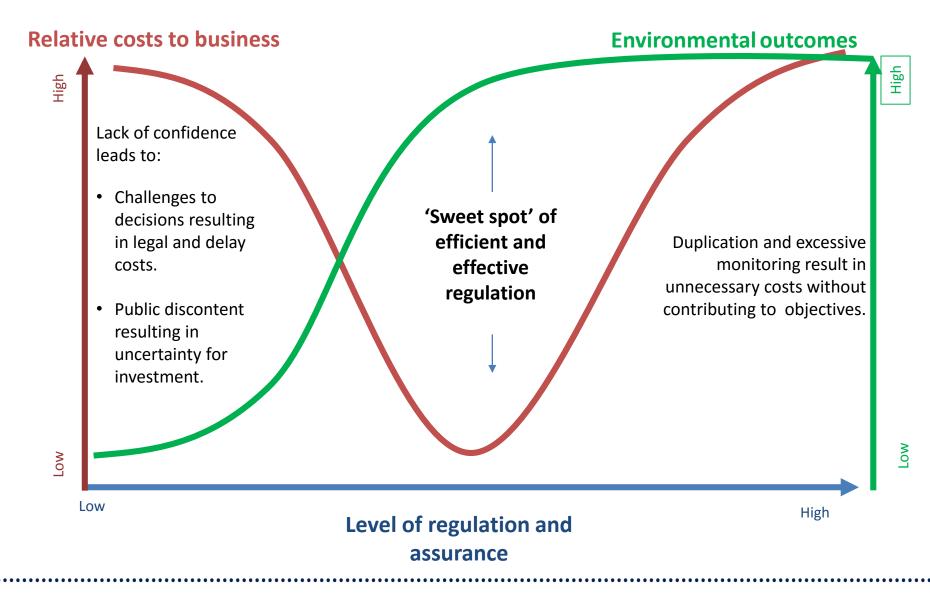
The reform has two key outcomes:

- Reducing regulatory burden for business by removing the need for separate state and Commonwealth approvals.
- Maintaining environmental standards.

The reform is being delivered in three stages:

- MoUs with willing states and territories
- Assessment bilateral agreements
- Approval bilateral agreements

An effective regulatory system balances environmental, economic and community interests



Reforming the environmental regulatory framework: What do the reforms mean to you?

- Referral

I know what needs to be referred and what doesn't. I know where to go to get information

Assessment

I understand that my proposal will be assessed rigorously, in a timely and cost effective manner. Duplication of work with States and Territories will be avoided, where possible.

Approval

I want the conditions applied to my approvals to be practical and to focus on environmental outcomes. I will be given the flexibility to manage my project to achieve these environmental outcomes

Post approval

I understand that the Department focuses on actions that pose the highest risk to the environment. As an approval holder I am responsible to monitor my action and comply with conditions set by the Department

Implementing a policy initiative is the act of translating policy into reality so that intended benefits are realised

At its simplest, we are **carrying out a plan for doing something**. We focus effort on operationalising the policy to achieve the goals and objectives articulated in the policy. To us, implementation looks like this:

Explore and Prepare

We ensure that we understand the intent of the policy or an operational problem, establish assumptions and secure buy-in through consultation with key stakeholders.

We identify champions to support and drive the innovation (Hubs).

Interpret

Plan and Resource

We prepare implementation plans including a clear delivery model, outlining objectives, outputs and outcomes – regularly revisited to check approach and assumptions.

Working closely with the policy developer and the user we identify issues and devise solutions

Responsibilities are assigned to key tasks, milestones identified

Organise

Operationalise

We develop training activities, guidance material, factsheets. We develop new or update existing tools and templates

We communicate with policy developers and the users (internally and externally)

We monitor, evaluate, report and suggest improvements to policy (continuous improvement)

We plan for and transition to **business as usual**

Apply

What does policy implementation look like to us?

Implementation usually occurs in incremental stages that can take some time and require different types of activities to achieve objectives:

Phase 1 – Implementation Preparation

Usually 3-12 months
Engaging with policy developers, identify and test assumptions

- •User testing (pilots) and workshops
- Prepare products to support the policy

Phase 2 – Preparation for Policy Launch

- Usually 1-2 months prior to the launch of a policy
- Products have been tested and in place for use
- Users have received training

Phase 3 – Transitional Support and Maintenance

- Usually 6-12 months
- Provision of support and guidance – ad-hoc or structured learning
- Review and revise products and process
- Engage with users (internal and external)

Phase 4 – transition to business as usual

• Policy is now business as usual.

Implementation Hubs are recommending approaches for each policy and identifying how to incorporate it into standard business practices

- Encourage everyone to be involved to influence decision making
- Every issue raised will help to deliver
 better tools, process and training
- Identify, acknowledge and address resistance – 'how can we make it work?"
- Implementation Hubs develop an implementation approach for each policy and identify how to put it into practices
- The Implementation Hubs will be guided by and report to a Working Group.

Enables people to develop skills in negotiation, communicating ideas within a group and presenting a well reasoned argument that can be used to brief decision makers



Case Study: Outcomes based conditions and guidance

- Outcomes-based conditions are tailored to the particular action and set out the environmental outcomes the approval holder must achieve for a protected matter without prescribing how that outcome is to be achieved.
- Outcome-based conditions give approval holders the flexibility to be innovative and achieve the best environmental outcomes at the lowest cost.
- Departmental staff would work collaboratively with proponents to draft conditions or to revise existing conditions, where practical.



The purpose of the guidance material – to support application of the policy

• Identify relevant sources and quality of information and baseline data.

Defining

Outcomes

Drafting

Conditions

Oversight

Conditions

Prepare a statement of outcomes, including timeframes.

• Express the outcome as a condition which is specific, measurable, capable of objective assessment and enforceable.

• Identify relevant performance measures, including the key milestones and reporting requirements.

 Identify reporting and administrative conditions, including conditions providing for contingency conditions if performance measures are not achieved. Outcomes-based conditions improves efficiencies, allowing business resources to be focused on achieving environmental outcomes, rather than following prescriptive processes.



Using best practice guidance to successfully implement the policy



Source: ANAO.

- We followed the ANAO's better practice guide to implement the Outcomes-based conditions policy and to resolve early policy problems
- Governance arrangements were established and executive committed to our approach
- We identified, managed and prioritised emerging and known risks
- Actively engaged with all stakeholders through provision of information (forums) to participation (Community of Practice)
- Utilised the Departments project management framework to meet milestones
- Ensured we had a team with the ability, enthusiasm and willingness to problem solve and engage with users
- Just begun the first review to assess how well implementation has gone. Improvements will be made, if required.

Supporting regulatory reform – risk-based approaches, streamlining and condition setting

What other opportunities are being explored to streamline assessments while maintaining standards?



- Risk-based approaches to assessment and post-approval monitoring.
 - Ensures our activities are cost effective and that we reduce the regulatory burden on projects that are low risk or people who consistently do the right thing.

Condition setting:

- Outcomes-based conditions
- Reducing duplication with State/Territory conditions
- Other streamlining opportunities
 - Revised Management Plan condition
 - Pre-referral guidance material
 - Strategic approaches (advanced offsets)

Examples of streamlining opportunities already in place

Revised Management Plan Condition

- We are looking to vary existing approvals to include revised management plan condition.
- The new condition provides greater flexibility to approval holders.
- It allows approval holders discretion in whether to submit a management plan for re-approval, provided the changes will not have new or increased impacts.

Pre-referral and Referral guidance

- A pre-referral meeting is optional and can be undertaken at any time prior to submitting a referral.
- Guidance material and templates have been developed to assist you.
- Based on your feedback



Lessons learnt, challenges and successes

- Spend time to get to know all your stakeholders. Stakeholders can move quickly from being willing participants to resistors of change if they do not feel like they are being included in the process;
- > communicate effectively, engage early and often and tell the policy 'story'.
- Successful policy implementation involves **changing** work culture and activity;
- don't assume that you can transition a newly implemented policy to business as usual quickly;
- Don't let policy 'happen' to people; allow them to invest time and effort into implementation;
- Invest in a monitoring, evaluation, reporting and improvement framework; and
- > Don't be afraid to **innovate**.



Further Information and Contact Details

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- For more **information** please visit: <u>www.environment.gov.au/epbc</u>.
- To stay up to date with progress on the One-Stop Shop reforms, visit the Department's website at <u>www.environment.gov.au/epbc/one-stop-shop</u>.

